



25 March 2020

Dear REDAS Members,

Further to MOH's announcement on tighter measures to minimise further spread of COVID-19, (<https://www.moh.gov.sg/news-highlights/details/tighter-measures-to-minimise-further-spread-of-covid-19>) URA informed that developers are required to put in place measures to ensure strict compliance with MOH's **social distancing measures to minimise the spread of COVID-19 in sales gallery**, including:

- **Not more than 1 person per 16 square metres of usable space in the sales gallery.**
- **Groups within the sales gallery must not exceed 10 persons and there must be at least one metre physical spacing between persons within the group.**
- **Implement space markings of 1m for queues and relevant areas in the sales gallery.**
- **Adhere to other relevant health advisories**

In addition, developers with show gallery to be opened for public viewing are required to contact URA to confirm the measures that will be put in place **before** they open the show gallery for public viewing. A copy of URA circular is appended below. For your reference, please.

Thank you.

With Best Regards,

Chua Geok Lee

Message Classification: *Restricted*



25 March 2020

All developers with sale licence

Attn: Director(s)

Dear Sir / Madam

TIGHTER MEASURES IN VIEW OF COVID-19 SITUATION

1. The Ministry of Health (MOH) has announced tighter measures to minimise further spread of COVID-19 on 24 Mar 2020 (<https://www.moh.gov.sg/news-highlights/details/tighter-measures-to-minimise-further-spread-of-covid-19>).
2. Your company is required to put in place measures to ensure strict compliance with MOH's social distancing measures to minimise the spread of COVID-19 in your sales gallery, including:
 - a. Not more than 1 person per 16 square metres of usable space in the sales gallery. For example, a sales gallery with 1,600sqm usable space must not have more than 100 persons within the sales gallery at any one time, which will include developer's staff, salespersons, prospective purchasers or visitors.
 - b. Groups within the sales gallery must not exceed 10 persons and there must be at least one metre physical spacing between persons within the group. For example, only related visitors such as a couple should be grouped together and there should not be more than 10 persons in a group, including the salesperson assigned to guide the group through the sales gallery and show unit. A physical distance of at least 1 metre must also be maintained between each person in the group within the sales gallery.
 - c. Implement space markings of 1m for queues and relevant areas in the sales gallery. eg. at the building model, and ensure that the groups are dispersed quickly. Developers are strongly encouraged to offer viewing by appointment where possible to minimise queues.
 - d. Adhere to other relevant health advisories e.g. taking of temperature, as posted and updated by MOH (<https://www.moh.gov.sg/covid-19>).

3. As the situation is evolving rapidly, you should keep abreast of the latest announcements by MOH and take immediate steps to comply with any new requirements. We seek your understanding and cooperation to reduce the risk of local spread of COVID-19. Should there be any non-compliance with MOH's advisory, your company may be directed to close the show gallery until the required measures are put in place.
4. For developers with show gallery to be opened for public viewing, please contact us via email at ura_coh_registry@ura.gov.sg to confirm the measures that will be put in place **before** you open the show gallery for public viewing.
5. Thank you.

Yours faithfully

HO CHIN WAH
for CONTROLLER OF HOUSING
SINGAPORE

Ho Chin Wah

Controller of Housing Department

Urban Redevelopment Authority

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