

24 March 2020



Dear REDAS Members and Friends,

URA ADVISORY ON SAFE DISTANCING MEASURES FOR RETAIL AND F&B ESTABLISHMENTS

URA has brought to our attention safe distancing measures for F&B and retail establishments, drawn up collectively by Enterprise Singapore (ESG), the National Environment Agency (NEA), Singapore Food Agency (SFA) and Singapore Tourism Board (STB).

We would like to urge all members to co-operate closely with the authorities and help explain to your tenants the importance of implementing such measures.

As the Singapore authorities step up additional measures to reduce the risk of community spread of this unprecedented COVID-19 pandemic, it is key that we support a sense of cohesion and connectedness and render our support as socially responsible developers and good corporate citizens.

Thank you for your understanding on the safe distancing arrangements and your cooperation in adopting these measures. The health and wellbeing of all members and their business partners including tenants as well as customers remain paramount during these challenging times.

Best Regards,

Chia Ngiang Hong
President
REDAS

Encl:

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From: Teck Hee LOH (URA) [mailto:LOH_Teck_Hee@ura.gov.sg]
Subject: Advisory on Safe Distancing Measures for Retail and F&B Establishments
Message Classification: Restricted

Dear Ngiang Hong,

Thank you and REDAS for the strong support to help us manage the COVID-19 situation. I would appreciate it very much if you could convey the message below (along with the attachments) to REDAS members who own/run commercial properties in Singapore. The Government is implementing stricter safe distancing measures to reduce the risk of further local transmission of COVID-19 (see [MOH's media release](#)).

In line with this, the URA, along with other public agencies such as ESG, NEA, SFA and STB, have issued advisories for retail and F&B establishments to implement their own safe distancing measures. The advisories and infographics are attached. The information can also be found at www.enterprisesg.gov.sg/covid-19/safe-distance.

We would like to request that developers/landlords help explain to your tenants the importance of implementing such measures. With the requirements to manage the number of diners inside F&B outlets and any queueing, we also hope that you would allow some spillage of tables and customers onto common areas in the properties. However, please ensure that this does not obstruct public access/movement or pose a danger to public safety.

Your help and support during this time is very much appreciated. In parallel, ESG is also reaching out to the retail and F&B operators on the importance of safe distancing measures. Hence, we would appreciate that developers/landlords can help us reinforce this important message with your tenants as well.

As businesses are expected to comply, **URA will be conducting visits to various commercial properties to observe and advise the businesses on the best ways to implement safe distancing measures.**

Thank you very much. We will contact your office should we need more assistance on the ground.

Best regards.

Yours sincerely,

Loh Teck Hee

1Group Director, Corporate Resources & 2Group Director, Land Sales & Administration

Urban Redevelopment Authority

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