

1 August 2017

Revised Car Park Label Designs for Persons with Disabilities

1. The Car Park Label Scheme (CPLS) for persons with disabilities allows eligible persons with physical disabilities to embark and disembark from their vehicles in accessible parking lots by displaying a special car park label on their vehicles. There are two types of labels:

- (a) Class 1 Label - For drivers who are medically certified as having physical disabilities and requiring the use of mobility aids. The label allows the driver to park in a designated lot.
- (b) Class 2 Label – For passengers with physical disabilities or Voluntary Welfare Organisations (VWOs) with vehicles ferrying passengers with physical disabilities regularly. The label allows the caregiver-drivers to park in a designated lot for up to 60 minutes to assist the passenger to board or alight. Thereafter the vehicle must be shifted to a standard parking lot to free up the accessible lot to other eligible users.

2. The car park labels have been redesigned to better manage the use of accessible car park lots. The enhanced features include larger label size with tamper proof hologram and larger fonts for ease of visibility by enforcement officers on the ground. Class 2 labels will be fitted with a time disc so that enforcement officers can monitor drivers' adherence to the one hour allocated to park in these lots. Please refer to **Annex** for illustration of the car park labels. All new successful applicants and existing label holders will be issued with the redesigned labels



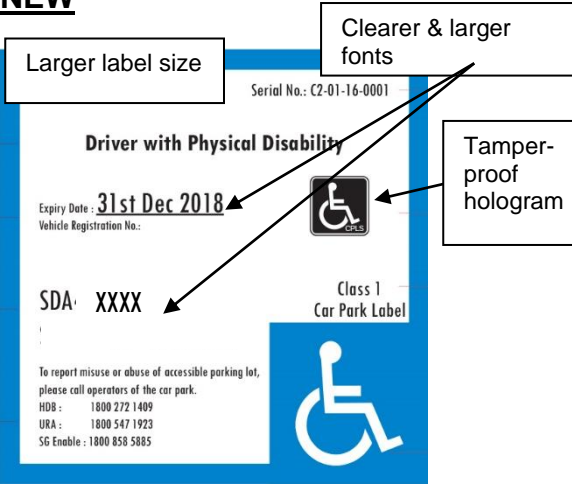

3. Car park label holders will need to display the new labels from 1 November 2017. In addition, private car park management companies may wish to reference enforcement agencies for public car parks to also provide a 2-month grace period from 1 November to 31 December 2017 should existing label holders be found to be displaying the old labels.

4. Please contact the Disability Office at the following should you have further queries:

Ms Lim Jin Ne, Assistant Director
Email: lim_jin_ne@msf.gov.sg
DID: 6354 7091

Ms Loh Sin Yee, Manager
Email: loh_sin_yee@msf.gov.sg
DID: 6354 7074

Annex – New Design of Car Park Labels Eligible for Parking in Accessible Lots (i.e. Handicap Lots)

Class 1 Car Park Label	Class 2 Car Park Label
<p>CURRENT</p>  <p>The current Class 1 label is a white rectangular sticker with a dark blue border. It features an 'Expiry Date' and 'Serial No.' field at the top. The main text reads 'Class 1 PARKING LABEL (For Driver with Disabilities)'. Below this is a 'Vehicle Registration No.' field. A large blue wheelchair icon is centered at the bottom. At the very bottom, there is a small line of text: 'To report misuse or abuse of handicap parking, please call 1800 272 1409 (for HDB carperks) or 1800 547 1923 (for URA carperks)'.</p>	<p>CURRENT</p>  <p>The current Class 2 label is a white rectangular sticker with an orange border. It features an 'Expiry Date' and 'Serial No.' field at the top. The main text reads 'CLASS 2 PARKING LABEL (For Passenger with Disabilities)'. Below this is a 'Vehicle Registration No.' field. A large orange wheelchair icon with a person walking next to it is centered at the bottom.</p>
<p>NEW</p>  <p>The new Class 1 label is larger and has a blue border. It includes a 'Serial No.: C2-01-16-0001' at the top right. The main text reads 'Driver with Physical Disability'. It features an 'Expiry Date: 31st Dec 2018' and a 'Vehicle Registration No.' field. A 'SDA: XXXX' is printed. A tamper-proof hologram of a wheelchair icon is on the right. At the bottom right, it says 'Class 1 Car Park Label' with a large white wheelchair icon on a blue background. Contact information is at the bottom: 'To report misuse or abuse of accessible parking lot, please call operators of the car park. HDB: 1800 272 1409 URA: 1800 547 1923 SG Enable: 1800 858 5885'.</p> <p>Annotations:</p> <ul style="list-style-type: none"> Larger label size Clearer & larger fonts Tamper-proof hologram 	<p>NEW</p>  <p>The new Class 2 label is larger and has an orange border. It includes a 'Serial No.: C2-01-16-0001' at the top right. It features a 'Time Limit: 1 Hour' and a 'Time Limit' disc at the top showing '10 AM PM', '11 AM PM', and '12 AM PM'. The main text reads 'Passenger with Physical Disability FOR BOARDING & ALIGHTING ONLY'. It features an 'Expiry Date: 31st Dec 2018' and a 'Vehicle Registration No.' field. A 'SDA: YYYY' is printed. A tamper-proof hologram of a wheelchair icon is on the right. At the bottom right, it says 'Class 2 Car Park Label' with a large white wheelchair icon with a person walking next to it on an orange background. Contact information is at the bottom: 'To report misuse or abuse of accessible parking lot, please call operators of the car park. HDB: 1800 272 1409 URA: 1800 547 1923 SG Enable: 1800 858 5885'.</p> <p>Annotations:</p> <ul style="list-style-type: none"> Larger label with time disc Tamper-proof hologram Clearer & larger fonts